

## SMSU HOLD CODES – OFFICE/DEPARTMENT TO CONTACT

| HOLD CODE | HOLD NAME/DESCRIPTION              | OFFICE/DEPARTMENT TO CONTACT & CONTACT INFORMATION                      |
|-----------|------------------------------------|---|
| 0001      | Academic Probation                 | Contact Student Success Center – IL 224 (507-537-6484)                  |
| 0002      | Academic Suspension                | Contact Student Success Center – IL 224 (507-537-6484)                  |
| 0005      | Immunization                       | Contact Health Services - BA 158 (507-537-7202)                         |
| 0010      | Address                            | Contact Center for International Education - SC 237 (507-537-6108)      |
| 0011      | I-20 out of status                 | Contact Center for International Education - SC 237 (507-537-6108)      |
| 0013      | Orientation                        | Contact Online Learning & Transfer Partnerships - BA 268 (507-537-7424) |
| 0015      | Balance Past Due                   | Contact SMSU Business Services - IL 139 (507-537-7117)                  |
| 0018      | Transcript Fee                     | Contact Registration - IL 148 (507-537-6206)                            |
| 0021      | Bad Check                          | Contact SMSU Business Services - IL 139 (507-537-7117)                  |
| 0023      | Loan Exit Counseling               | Contact MinnState at Loans@csu.minnstate.edu                            |
| 0030      | Records Office Hold                | Contact Registration - IL 148 (507-537-6206)                            |
| 0031      | Unpaid Balance                     | Contact SMSU Business Services - IL 139 (507-537-7117)                  |
| 0032      | Admission Office Hold              | Contact Office of Admission – SC 217 (507-537-6286)                     |
| 0033      | International Student Insurance    | Contact Center for International Education - SC 237 (507-537-6108)      |
| 0036      | Grad Office Hold                   | Contact Graduate Office - CH 129A (507-537-6819)                        |
| 0037      | Student Conduct Hold               | Contact Student Conduct– FHB (507-537-7252)                             |
| 0038      | Financial Aid Suspension           | Contact Financial Aid - IL 145 (507-537-6281)                           |
| 0041      | Financial Aid Max Time Suspension  | Contact Financial Aid - IL 145 (507-537-6281)                           |
| 0044      | Default – Perkins                  | Contact Financial Aid - IL 145 (507-537-6281)                           |
| 0048      | MN Child Support                   | Contact Financial Aid - IL 145 (507-537-6281)                           |
| 0054      | Financial Aid Verification         | Contact Financial Aid - IL 145 (507-537-6281)                           |
| 0056      | Transcripts Needed                 | Contact Registration – IL 148 (507-537-6206)                            |
| 0058      | International Student Hold         | Contact Center for International Education - SC 237 (507-537-6108)      |
| 0061      | PSEO Hold                          | Contact PSEO Office - BA 268 (507-537-6390)                             |
| 0064      | Financial Aid Max Time Warning     | Contact Financial Aid - IL 145 (507-537-6281)                           |
| 0071      | TB Screening                       | Contact Health Services - BA 158 (507-537-7202)                         |
| 0073      | Write-Off Hold                     | Contact SMSU Business Services - IL 139 (507-537-7117)                  |
| 0074      | CC Connect                         | Contact Mustang Pathway – CE 109B (507-537-7223)                        |
| 0078      | Academic Advising & Planning       | Contact Student Success Center - IL 224 (507-537-6484)                  |
| 0082      | “CAP Program”                      | Contact PSEO Office – BA 268 (507-537-6390)                             |
| 0088      | Collection Agency – no web payment | Contact SMSU Business Services - IL 139 (507-537-7117)                  |
| 0089      | Graduation Evaluation              | Contact Registration - IL 148 (507-537-6206)                            |
| 0093      | Academic Warning                   | Contact Student Success Center- IL 224 (507-537-6484)                   |
| 0098      | Financial Aid Office Hold          | Contact Financial Aid - IL 145 (507-537-6281)                           |
| 0139      | Financial Aid Suspension           | Contact Financial Aid - IL 145 (507-537-6281)                           |
| 0162      | Financial Aid Probation            | Contact Financial Aid - IL 145 (507-537-6281)                           |
| 0165      | Financial Aid Warning              | Contact Financial Aid - IL 145 (507-537-6281)                           |